

GOVERNMENT OF INDIA (भारत सरकार) MINISTRY OF RAILWAYS (रेल मंत्रालय) RAILWAY BOARD (रेलवे बोर्ड)



No. 2024/TG-V/10/1 Vol.I

New Delhi, dated. 20.05.2024

The Principal Chief Commercial Managers, All Zonal Railways

Sub: Review of TTEs links to achieve optimum utilization of Ticket checking staff.

Zonal Railways were advised vide this office letters dated 09.09.2013 and 13.11.2013 on the above mentioned subject to undertake the review of TTEs links and to examine the feasibility of extending run of TTEs beyond Divisional/Zonal jurisdiction subject to Hours of Employment Regulations (HOER) norms.

- 2. During the PCCMs conference held on 26.04.2024 at New Delhi also, the issue of reviewing TTE links in coordination with adjacent railways to achieve 100% manning of coaches was discussed and Zonal Railways were advised to carry out a study to review manning of TTEs on trains and stationary duties at all commercial offices at station, to eliminate oversaffing/understaffing. This study was to be completed by 15.05.2024.
- It is presumed that all Zonal Railways might have conducted this review by now. It is
 desired that Zonal Railways may furnish the details of the review to this office by
 28.05.2024.

(Neeraj Sharma)

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